

Responsible Service of Alcohol (RSA)

Unit of Competency: SITHFAB009A Provide responsible service of alcohol

Responsible practices must be undertaken wherever alcohol is served and sold, including where alcohol samples are served during on-site product tastings. This unit, therefore, applies to any workplace situation where alcohol is served and sold, including all types of hospitality venues, retail liquor outlets and tourism venues such as wineries, breweries and distilleries. Training and assessment must be contextualised so that the requirements of specific industry sectors and workplaces are met.

This unit applies to all levels of sales personnel involved in the sale or service and promotional service of alcohol in licensed premises, including the licensee when involved in sales. Those selling and serving alcohol may include food and beverage attendants; retail liquor sales persons; winery, brewery and distillery cellar door staff; supplier sales representatives and the licensee.

This unit covers the skills needed to work in the Food and Beverage Industry. Successful completion of this competency may qualify students to work as:

- Food and Beverage Attendant
- Waiter / Waitress
- Food and beverage Team Leader / Supervisor / Manager

On completion of the RSA training course you will receive the RSA Approved Certificate approved and issued by the *Casino, Liquor & Gaming Control Authority*.

Topic Include:

The topics covered in the course will include:

The context of responsible service of alcohol in NSW

The legislative framework for the responsible service of alcohol

Alcohol Guidelines for low-risk drinking

Strategies to prevent intoxication and under-age drinking

Delivery method: Face to Face Simulated Classroom Training

Assessment method: Written test, case studies, simulated role plays

Course duration: 6 Hours

Course cost: AUD \$75.00